

HMO ConnectorCare 2 HMO Benefit Chart

This chart provides a summary of key services offered by your plan. Consult your Member Agreement for a full description of your plan's benefits and provisions.

Visit healthnewengland.org/provider-search to find an In-Plan Provider.

Note about Prior Approval:

Some services may require Prior Approval. These services are marked with † in the chart. If you do not obtain Prior Approval, benefits may be denied.

	In-Plan
Deductible per Plan Year: You must pay this amount for Covered Services before Health New England will begin to pay benefits. As indicated in the chart below, some services are not subject to the Deductible.	\$0 This plan does not have a Deductible
Medical Out-of-Pocket Maximum: The most you pay for cost sharing on Essential Health Benefits during Plan Year before your plan begins to pay 100% of the allowed amount. This does not include your cost sharing for pharmacy benefits.	\$750 per individual / \$1,500 per family
Pharmacy Out-of-Pocket Maximum: The most you pay for cost sharing for pharmacy benefits during a Plan Year before your plan begins to pay 100% of the allowed amount.	\$500 per individual / \$1,000 per family

Benefit	Your Cost
Inpatient Care	
Acute Hospital Care	\$50 Copay per admission
Skilled Nursing Facility † (limited to 100 days per Calendar Year)	\$0
Inpatient Rehabilitation † (limited to 60 days per Calendar Year)	\$50 Copay per admission
Outpatient Preventive Care	
Adult Routine Exams	\$0
Well Child Care	\$0
Child and Adult Routine Immunizations	\$0
Routine Prenatal & Postpartum Care	\$0
Routine Eye Exams (limited to one per Calendar Year) Please note: for children under age 19, routine eye exams must be done by an EyeMed Provider.	\$0
Annual Gynecological Exams (limited to one per Calendar Year)	\$0
Routine Mammograms (routine mammograms limited to one per Calendar Year)	\$0
Screening Colonoscopy or Sigmoidoscopy (limited to one every five Calendar Years)	\$0

Benefit	Your Cost
Nutritional Counseling (maximum of 4 visits per Calendar Year)	\$0
Preventive Screenings Listed under "Outpatient Preventive Care" in the Covered Benefits Section of the EOC	\$0
Other Outpatient Care	
PCP Office Visit (Non-Routine)	\$0 per visit
Specialist Office Visits	\$18 Copay per visit
Second Opinions	\$18 Copay per visit
Teladoc Urgent Medical: Telephone and video consultations with internists, family practitioners, and pediatricians for non-emergency medical conditions through Teladoc®. Teladoc is a network of providers contracted to provide virtual Urgent Care services. Teladoc is not intended to replace your PCP.	\$0
Hearing Tests in Specialist Office or Outpatient Facility (other than routine screenings covered as part of your Annual Routine Exam)	\$18 Copay per visit
Diabetic-Related Items:	
Outpatient Services	\$18 Copay per visit
Lab Services	\$0
Durable Medical Equipment †	\$0
Individual Diabetic Education	\$18 Copay per visit
Group Diabetic Education	\$0 per session
Emergency Room Care (Copay waived if admitted)	\$50 Copay per visit
Diagnostic Testing	\$0
Sleep Study †	\$30 Copay (one Copay per year; no Copay for home sleep studies)
Lab Services	\$0
Radiological Services: Ultrasound, X-rays, Non-Routine Mammograms	\$0
Diagnostic Imaging: CT Scans, MRIs, MRAs, PET Scans, Nuclear Cardiac Imaging †	\$30 Copay
Outpatient Short-Term Rehabilitation Services (Limited to 60 visits per Calendar Year for physical or occupational therapy. The limit does not apply when services are provided to treat autism spectrum disorder, or when provided as part of the home health care benefit.)	\$10 Copay per visit per treatment type
Radiation Therapy and Chemotherapy	\$0
Day Rehabilitation Program (limited to 15 full day or ½ day sessions per condition per lifetime)	\$18 Copay for 1 day for ½ day
Early Intervention Services (Covered for children from birth to age 3)	\$0
Applied Behavioral Analysis (ABA) to treat Autism Spectrum Disorder †	\$0

Benefit	Your Cost
Surgical Services and Procedures in an Outpatient Facility (Some services require Prior Approval. This Copay is based on the type of service. To find out if the Copay applies to a specific procedure, please contact Health New England Member Services.)	\$50 Copay
Allergy Testing and Treatment	\$18 Copay per visit
Allergy Injections	\$0
Infertility Services	
Some services require Prior Approval.	
Office Visit	\$18 Copay per visit
Outpatient Surgery/ Procedure	\$50 Copay
Lab Test	\$0
Inpatient Care †	\$50 Copay per admission
Maternity Care	
Non-Routine Prenatal and Postpartum Visit	\$18 Copay per visit
Delivery/Hospital Care for Mother and Child (Coverage for child limited to routine newborn nursery charges. For continued coverage, child must be enrolled within 30 days of date of birth.)	\$50 Copay per admission
Dental Services	
Surgical Treatment of Non-Dental Conditions in a Doctor's Office	\$50 Copay
Emergency Dental Care in a Doctor's or Dentist's Office	\$18 Copay per visit
Emergency Dental Care in an Emergency Room	\$50 Copay per visit
Other Services	
Home Health Care †	\$0
Hospice Services †	\$0
Durable Medical Equipment †	\$0
Prosthetic Limbs †	\$0
Ambulance and Transportation Services (non-emergency transportation requires Prior Approval)	\$0
Kidney Dialysis	\$0
Nutritional Support †	\$0
Cardiac Rehabilitation	\$18 Copay per visit
Wigs (Scalp Hair Protheses) for hair loss due to treatment of any form of cancer or leukemia † (Health New England covers 1 prosthesis per Calendar Year.)	\$0
Speech, Hearing, and Language Disorders † (Prior Approval is required for speech therapy services after the initial evaluation)	\$10 Copay per visit
Hearing Aids† (Covered with Prior Approval for Members age 21 and under. Health New England covers the cost of one hearing aid per hearing impaired ear, every 36 months, up to a maximum of \$2,000 for each hearing aid)	\$0 up to \$2,000 per device per ear (you are responsible for all costs beyond maximum)
Human Organ Transplants and Bone Marrow Transplants †	\$50 Copay per admission

Benefit	Your Cost
Wellness Services	
Massage Therapy (Limited to two visits per Calendar Year per family.)	\$0 up to 2 visits per family
Acupuncture (Limited to 12 visits per Calendar Year.)	\$20 Copay per visit
Behavioral Health (Includes Mental Health and Substance Use Disorder)	
Outpatient Services (Some services require Prior Approval.)	\$0 per visit
Teladoc Behavioral Health: Telephone and video consultations for non-emergency behavioral health issues and substance use disorder issues through Teladoc®.	\$0 per consultation
Inpatient Services †	\$50 Copay per admission
Chiropractic Services	
Visits to an In-Plan chiropractor (for medically necessary chiropractic services)	\$20 Copay per visit
Prescription Drugs	
At an In-Plan Pharmacy (up to a 30 day supply)	
Generic Drugs	\$10 Copay
Formulary Drugs	\$20 Copay
Non-Formulary Drugs	\$40 Copay
Through Mail Order: (up to a 90day supply of maintenance medication)	
Generic Drugs	\$20 Copay
Formulary Drugs	\$40 Copay
Non-Formulary Drugs	\$80 Copay

12

Health New England complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Health New England cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. Health New England cumpre as leis de direitos civis federais aplicáveis e não exerce discriminação com base na raça, cor, nacionalidade, idade, deficiência ou sexo.

You have the right to get help and information in your language at no cost. To request an interpreter, call the toll-free member phone number listed on your health plan ID card, press 0 (TTY: 711). Tiene derecho a recibir ayuda e información en su idioma sin costo. Para solicitar un intérprete, llame al número de teléfono gratuito para miembros que se encuentra en su tarjeta de identificación del plan de salud y presione 0 (TTY: 711). Você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para solicitar um intérprete, ligue para o número de telefone gratuito que consta no cartão de ID do seu plano de saúde, pressione 0 (TTY: 711).